



**CLEARFOL®**

2 years Warranty Statement

CLEARFOL® is a registered brand of Expafol.

## **A 2 YEAR WARRANTY**

EXPAFOL has tested the durability of CLEARFOL films along our experience of more than 25 years and after all this period, checks and test performed in prestigious customers show that CLEARFOL® clears last longer than the years indicated in the warranty.

### **1. What does the warranty covers / does not cover?**

The warranty only covers a possible abnormal loss of resistance, tear or loss of colour, under normal exposure to sunlight, temperatures, humidity, salinity and general atmospheric agents.

The warranty does not cover any damages due to causes beyond our control, mechanical actions, accidents, abrasive chemical products, abuse, negligence and/or fraudulent actions nor any damage due to abuse, neglect, vandalism, perforations, burns and natural disasters. It also does not cover normal wear, soiling and stains from insufficient maintenance or inadequate use of products or tools, the incorrect use of detergent, chemicals or solvents, scraping tools or abrasive bushes or any other instrument that could damage the film, air pollution and abnormal environmental conditions (extreme temperatures below -10°C / + 70°C).

The warranty shall become invalid in the event of misuse and/or incorrect installation, and may also be invalidated if the cleaning and maintenance instructions have not been correctly followed.

The warranty exclusively covers CLEARFOL® film. The warranty does not cover any additional manufacturing or installation cost (that the installer or retailer may require). Any additional treatment carried out by third parties on the film will invalidate the warranty.

### **2. When does it begin?**

This warranty comes into force from the moment of the reception of the goods.

CLEARFOL® films may form part of a final product, such an awning, tent, side curtains, etc... The warranty then must be enforced through the retailer or the installer, depending on the place of purchase of the product. This warranty does not come into effect until all accounts and invoices had been fully cleared.

### **3. What document is important to preserve?**

Expafol delivery note, Expafol invoice as well as picture or physical label where appears Production Batch number (PO). It is also compulsory to have installer's or retailer's bill of sale with specific and exact place of installation.

### **4. How are claims processed?**

Within 15 days of observing the damage, customer should send a registered letter requesting acknowledgement of receipt to Expafol or via email with information requested in clause 3.).

### **5. Use & Cleaning instructions.**

CLEARFOL® rolls are supplied in individual cardboard boxes, which should be stored horizontally in constant humidity and temperature, not exceeding from 25°C in order to avoid stickiness. No hook is available when handling. Keep away from high temperatures and boiled.

Clean with neutral damp soapy cloth and rinse well with clear water. Wipe softly and leave the foil fully extended until completely dry. Do not use solvents or abrasive cleaning substances. In case of corrosive stains such as animal droppings, tree resins or similar, alcohol could be used immediately after by wiping carefully.

Our liability is expressly limited to the extent of this warranty. We reserve the right to inspect any fabric subject to a claim, and to request a proof of purchase. Use of the warranty does not imply any extension thereof; the original date of purchase shall prevail. In the event the solution may be to replace the fabric or to reimburse the faulty fabric, this will not imply an extension of the warranty for the replaced fabric.